



Children's Summer Reading Program 2021: Beanstack FAQs

How do I log my child's reading in Beanstack?

1. Sign into the child's account. If you registered as a family, select the child from the drop-down menu in the upper left portion of the screen.
2. Click the pink "Log Reading and Activities" button in the upper left hand corner.
3. Click on "Minutes," and enter information about what the child has read. Note that the amount of time read should be logged as hours (h) and minutes (m); for example, *1h 30m*. Entering titles, authors, and reviews are all optional, but can be a fun way to keep track of what you read this summer.
4. Click "Log."

My child earned a raffle ticket in Beanstack! What do I do with it?

1. Congratulations! Your child will earn a raffle ticket for each reading landmark they reach. To enter these raffle tickets into our end-of-summer prize drawings, sign into the child's account and click on the "Ticket Drawings" tab on the reader dashboard.
2. Find the prize(s) you would like to try to win, and click the "Add Tickets" button.
3. You will be shown how many tickets you have available to spend, and will be asked how many tickets you would like to enter for the prize you selected. Enter as many as you wish.
4. You may enter all your tickets for one prize, or you may spread them out among many.
5. All tickets must be entered into our prize drawings by noon on July 3rd. Prizewinners will be chosen the afternoon of July 3rd.

My child earned a reward or has a button to collect! What do I do?

1. Rewards: When your child is halfway to reaching their reading goal, they will earn a free book. When they complete their reading goal, they will earn a Completion Prize Pack. To redeem your child's rewards, please contact the Children's Department by July 3rd. You may stop by the library, call us at 309-343-6118, or email us at children@galesburglibrary.org.
2. Buttons: All children participating in Summer Reading receive a free lanyard when they sign up, and will have the opportunity to earn buttons to pin on it by reaching reading goals and participating in library events during the summer. When Beanstack notifies you that your child has earned a button, contact the Children's Department to receive it.

I forgot my Beanstack password. What do I do?

1. On our Beanstack landing page, click on "Sign In," followed by "I forgot my password."
2. Enter your username or email, and password reset information will be emailed to you.
3. If you did not include an email address when you registered for Beanstack, please contact the Children's Department at 309-343-6118 to have your password reset.

