

The GPL staff is happy to open our doors again and to see library users in person. We will continue exercising caution as we welcome you back into the building. Continue reading on more information about our safety procedures and how to take advantage of library services.

FAQ

Can I come into the building?

Yes! We are currently open by appointment, so please call or email us to schedule a time to come in. Appointments are made in 25 and 50 minute timeslots, and only one appointment may be scheduled at a time.

What precautions will you take to keep me safe?

Everyone entering our building is required to wear a mask. If you do not have one, we will provide one. If you choose not to wear a mask, staff will be happy to assist you by phone or email, and you may also use our curbside checkout service to take home materials. All items are being quarantined for three days upon their return. To make it easier to observe social distancing guidelines, we will limit the number of people in the building at any given time, and we will spread out the chairs and computers available to ensure library users may stay distant from one another. We will set time limits to give everyone an opportunity to visit the library under these new restrictions, and we ask that anyone exhibiting symptoms of COVID-19 stay home.

What services are available?

You may make an appointment to browse our shelves and check out books, DVDs, CDs, and magazines or to read a newspaper onsite. Public computers and microfilm readers are available, as well as the public copy machine and scanning, faxing, and printing services. Appointments may also be made with a notary public or a librarian who can assist with information inquiries.

Is curbside still available?

Yes! We will continue to offer contactless curbside checkouts in addition to scheduling appointments. You may call, email, or log in to our website to place books on hold.

How do I return my books?

Our book drop and media drop are now open, so you may return any items in the parking lot. All items are quarantined for three days before being removed from your account, but no late fees will be assessed at this time.

May I bring my children to the library?

Yes! We look forward to seeing our littlest patrons again. The children's library is open and our librarians are available to assist you. Children under 12 must be accompanied by a supervising adult at all times, and anyone over the age of 2 must have a face covering while in the building. Toys are not available for play at the library, but we do have kids' kits available to check out and play with at home. One children's computer will be open, so schedule an appointment to guarantee your timeslot.

What programs will you be hosting?

We will not host any in-person programs for a while, but we do have great digital content for all ages. Check out our calendar page to see upcoming virtual programs.

https://galesburglibrary.org/?page_id=359

I really need to use a computer. Can you guarantee me a slot?

You may reserve a time to use a computer by calling or emailing the library. This is the only way to guarantee a spot. There is also a laptop in the north entryway that is available on a first come, first served basis during hours that we are not taking appointments. You may print from that computer as well. We ask that laptop use be kept to fifteen minutes and that users wear a mask at all times.

Can I sign up for/renew my library card?

Yes! You may now sign up for a card on our website or call the library to renew your card. You may also schedule an appointment to pick up or renew your card in person.

Can my group reserve the meeting room?

We are not taking meeting room reservations at the moment.